

Terms and Conditions

Terms & Conditions

All parents are requested to note that admission to Centre Stage classes are subject to the conditions below and that attendance of classes, workshops or activities and productions is recognition of their acceptance of these conditions.

Centre Stage reserves the right to amend these Terms and Conditions at any time and without notice. Please note that the headings used in this document are for reference purposes only and shall not affect the meaning or interpretation of this agreement.

Registration and fees

Registration documents must be completed in writing, either via email, in person at either of our centres or online at www.centre-stage.com. One invoice will be raised for the term's classes, which will contain the following elements:

- \$50 registration fee; one off and non-refundable. (A per family fee that will only be charged in the first invoice for the family.)
- \$200 refundable deposit, per child, per class. (Will only be charged for the first invoice for that class.)
- \$ fee / class per week, multiplied by the number of weeks in the term.

Payment Schedule of Fees

Payment must be made upon invoicing and **ALL FEES must be paid in full at least one week prior to the start of the term (or start of attendance to class if joining part way through the term)**. If any payments which are due under these Terms and Conditions are not made by their respective due date we have the right to exclude your child from class. Penalty interest will be charged on late fees, please see the invoice for details of the penalty rates.

We regret to inform you that non-compliance with these terms may result in the student not having access to class and the place being released for the wait list. Our Fees schedule is available online and in the office. Centre Stage reserves the right to review and amend the fees at any time and without prior notice.

Withdrawal from Class and Written Notice

For students joining a new class: Centre Stage allows a 3-week settling period. You have the right to withdraw at any point during that time and Centre Stage will refund fully the deposit and remaining fees for classes not attended. After the three weeks is up, you are liable for the full term fee.

Withdrawal from class: If you wish your child to stop taking lessons, and withdraw from the class for the **following term you must give written notice to the office**. The Withdrawal notice **must** be sent before the deadlines specified below. If it is received after the deadlines, then you will automatically be billed and liable for the following terms fees. Please note, verbal withdrawals will not be accepted.

The withdrawal deadlines for the 2017-18 Academic Year are:

1. 17th November 2017, for students **not returning for Term 2** (8th January to 29th March 2018)
2. 2nd March, for students **not returning for Term 3** (9th April to 7th July 2018)
3. 8th June 2017, for students not returning for Term 1 in the 2018-2019 Academic Year

Missing class policy

There will be no refunds if a student misses a class for any reason excepting cancellation of that class by Centre Stage.

Where it is known in advance that a student will miss **classes**, a minimum of 2 consecutive in one term, and if advance notice is given to the office in writing the student can join a dedicated Creative Arts workshop. These will run as when necessary.

Contact the office for specific dates and to register for these make up scheduled workshops.

If the student is unable to join any of the scheduled workshops, no refund will be given.

Public Holidays

There will be no classes held on public holidays. In the event of two gazetted public holidays falling on the same day of the week during any one term, a refund for the second class will be given. There will be no refund or make up class in case of closure resulting from governmental intervention.

Drop off at Class

Centre Stage's responsibility for minor students begins only when the child is delivered to the classroom when a teacher is present in the room. Centre Stage is NOT responsible for children if they have been dropped off outside the building, nor if they are left unattended anywhere else on Centre Stage property.

Collection from Class

In the event you are not present to collect your child when the class finishes, they remain with their teacher as the next class commences. Please ensure that you are prompt in the collection of your child to avoid any interruption of the class.

If you know in advance you will be late, please let the office know.

Unsupervised Release from Class

Your child will not be released from class, unsupervised, without a completed and signed release form having been submitted and accepted by the office. No child below the age of 7 years will be released unaccompanied.

Medical Needs

In case of need, and in the event that the parents cannot be contacted to give consent, the teacher in charge may authorise the medical examination of the child, the calling of further medical or specialist advice or the removal of the child to hospital, all the expenses thereby incurred are to be met by the parents.

The parent agrees that Centre Stage, or any persons authorised by Centre Stage, shall not be liable or responsible for any accident or personal injury sustained or suffered by the child; or for any damage to property however caused while the child is participating in any activity connected to the Centre Stage programme.

Use of Images

From time to time we record class work to be used for media and academic release. Attendance of any Centre Stage class, production, workshop or event is acceptance of usage of your child's photograph, written work and voice in academic works, brochures, videos or other promotional materials.

Sickness

Please do not bring your children to class if they are sick – this includes a runny nose or a cough. We realise that the common cold is no more than a temporary hiccup for many children, but for some it can quickly develop into much worse. So please be considerate and keep your child at home if he/she is unwell. Centre Stage reserves the right to ask parents to take their children home if they arrive at class clearly unwell.

Nuts

Some children enrolled at Centre Stage are allergic to nuts. There is always the possibility that children may share their snacks, and to prevent danger to those who suffer with allergies, we ask that Centre Stage be maintained as a nut free school.

Communications

In an attempt to use less paper, we distribute our information electronically via email, our closed Facebook group and on the website. For this to work effectively, we need you to read the bulletins and newsletters as soon as they are received. **Please inform us of any changes to mailing address, email address or contact numbers in order for us to be able to contact you, especially in an emergency.**

Please ensure that the email address info@centre-stage.com is saved to your list of contacts and does not end up in your spam folder. We also ask that you join our closed Facebook group and follow us on Instagram as we use that to disseminate photos and videos from our shows and classes.

Personal Data Protection

The Personal Data Protection Act 2012 (the “PDPA”) establishes a general data protection law in Singapore which governs the collection, use and disclosure of individuals’ personal data by organisations. The PDPA contains 2 main sets of provisions, covering data protection and the Do Not Call registry (the “DNC”). The Do Not Call registry has come into effect on 2 January 2014 and the data protection provisions have taken effect on the 2 July 2014. If you have registered your Singapore telephone numbers, including mobile, fixed-line, residential and business numbers with the registry, the school is unable to contact you via these telephone number(s) for anything other than information related to your current registered classes that you and/or your child attend.

To comply with the PDPA, we hereby seek your consent to use your personal contact details currently available with the school, including your phone numbers, mailing address and email address for the stated purposes indicated in the Consent Form. This will allow us to keep you updated on the schools latest happenings, news-related messages, events and promotions. To give consent, kindly indicate your preferences in this registration form.

Please be assured that your personal contact details will otherwise be kept confidential. If there have been any changes to your contact details, kindly update the information in our Change of Contact Information form. You may drop off the completed forms at the office or alternatively, you may send us the completed scanned copies at info@centre-stage.com, or via the online form.

----- *Nothing further on this page* -----

Acceptance of Terms and Conditions

Student's Name(s) _____

Parent's Name _____

Joining Date _____

Media Release

We require parents to sign the following release **BEFORE** a student can be admitted to a class.

I/We grant permission to Centre Stage to use my/our child's photograph, written work and voice in academic works, brochures, videos or other promotional materials.

Parent/Guardian _____ Date _____

PDPA (Data Protection – Consent Form)

To comply with the newly applied data protection laws in Singapore, we require that you confirm that you give your consent to Centre Stage School of the Arts and its group companies, to send you information related to new events, school activities and promotions. These communications will be sent by email, SMS phone and/or mail.

I give my consent to Centre Stage School of the Arts to contact me by Mail, Email, Phone or SMS to the contact details I have provided as part of my registration, and updated here.

Parent/Guardian _____ Date _____

Acceptance of Terms and Conditions

I/We confirm that we have read the terms and conditions of attending classes at Centre Stage and agree to all terms stated.

Parent/Guardian _____ Date _____